jitterbug®
smart

Quick-Start Guide

An easy-to-use guide for your
easy-to-use smartphone.

Welcome to the GreatCall Family!

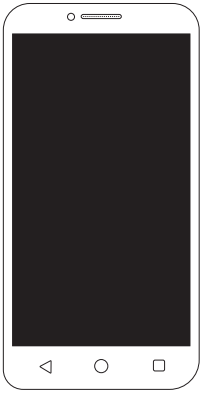
Thank you for choosing the Jitterbug Smart. This Quick-Start Guide will help you get started with your new smartphone through the activation and set up process.

For everything you need to know about your Jitterbug Smart, please reference your User Guide, contained in this package. If you have any questions or need assistance, our award-winning, 100% U.S.-based customer service team stands ready to assist you.

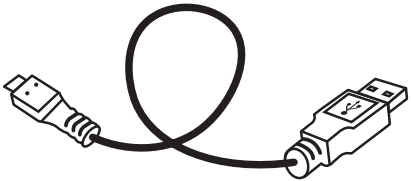
Best Regards,

Your friends at GreatCall

Key Items in Your Jitterbug Box



Jitterbug Smart



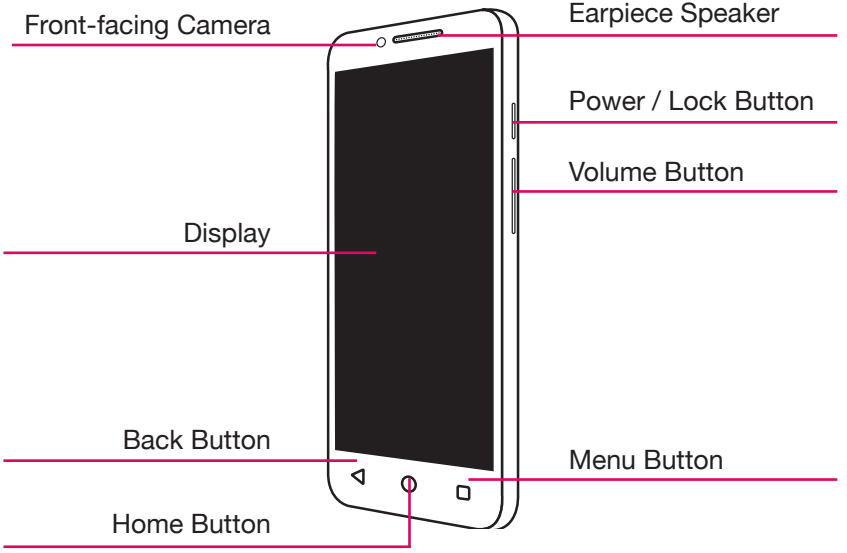
USB Cable

Wall Charger

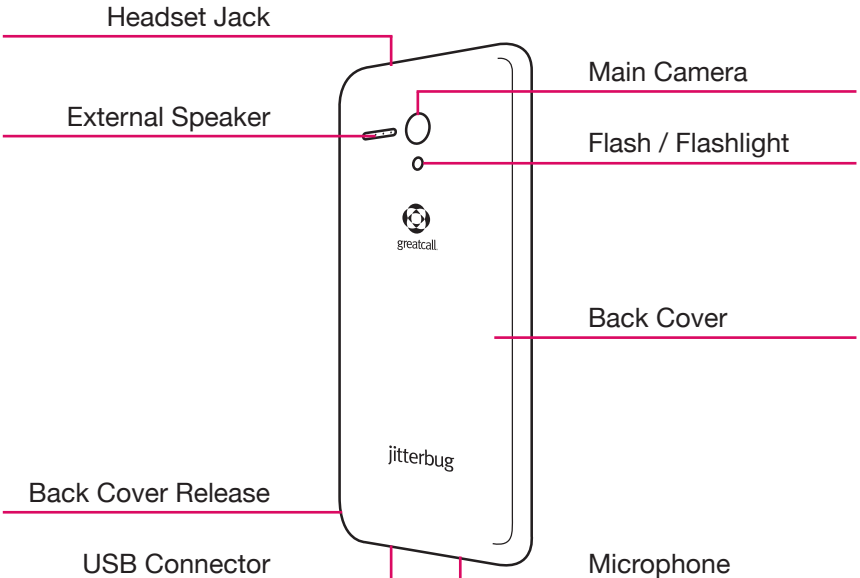
ⓘ INFO

The rechargeable battery has been pre-installed for your convenience.

Your Jitterbug Smart



FRONT

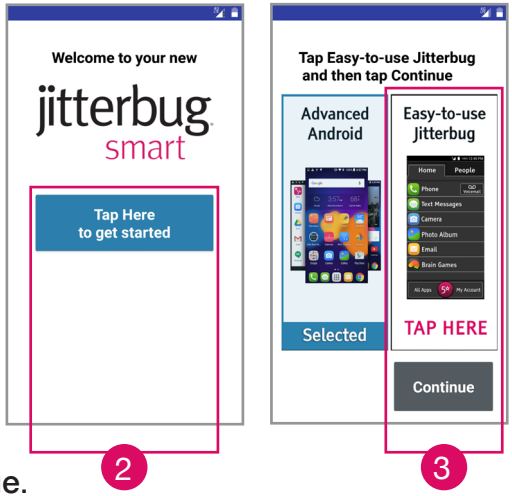

Headset Jack
External Speaker
Main Camera
Flash / Flashlight
greatcall
Back Cover
jitterbug
Back Cover Release
USB Connector
Microphone

BACK

Activating Your Jitterbug

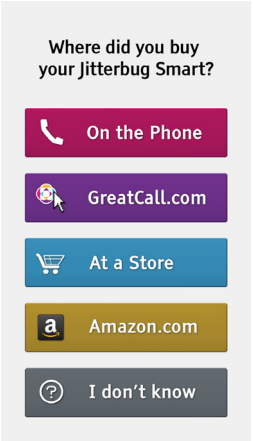
Before using your phone for the first time, it needs to be activated. The **Setup Wizard** built into your phone will help guide you through this process.

1. PRESS AND HOLD the **Power/Lock Button** on the right side of your phone to power it on.
2. TAP the **Tap Here to get started** button at the **Welcome Screen**.
3. **IMPORTANT:** TAP the **Easy-to-use Jitterbug** option and then TAP **Continue**.



4. TAP the option that best describes where your Jitterbug was purchased:

   - **On the Phone** – If you purchased by calling GreatCall.
   - **GreatCall.com** – If you purchased from GreatCall's website.
   - **Retail Store** – If you purchased at Best Buy, First Street, Fry's Electronics, Rite-Aid, Sears, Shopko or Walmart.
   - **Amazon.com** – If you purchased online from Amazon.
   - **I don't know** – If you're not sure where you purchased your phone.



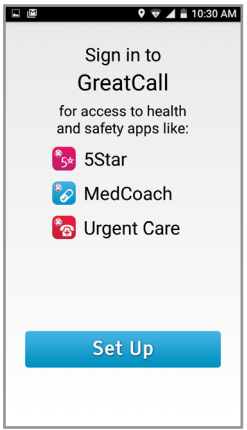
Continue following the on-screen instructions until you have successfully activated your phone.

⚠ IMPORTANT!

To ensure you get started quickly, please select **Easy-to-use Jitterbug** at the **Choose your home screen** step before TAPPING **Continue**. **Easy-to-use Jitterbug** gives you a simplified experience. If you accidentally selected **Advanced Android**, a pop-up will appear that will allow you to go back and change your selection.

Signing into MyGreatCall

Once your phone has completed activation, you will be prompted to sign into your GreatCall account (also known as **MyGreatCall**) to access your health and safety apps.



Depending on how you purchased your Jitterbug, a **MyGreatCall** account may already have been created. If you're not sure, that's alright—we'll help you set one up.

1. At the **Sign in to GreatCall** screen, TAP the **Set Up** button to continue.
2. We will detect if a **MyGreatCall** account already exists:
   - If one exists, you will just need to enter your password to continue.
   - If we can't find a **MyGreatCall** account for your phone, you will be asked

to enter a valid email address and a password of your choice so that we can create one for you.

ⓘ INFO

If you have a **MyGreatCall** account but you forgot your password, TAP **Forgot Password** on the GreatCall login screen. An email will be sent to you with instructions on how to reset your password.

If you are not comfortable signing in to your **MyGreatCall** account or you just want to get started using your phone quickly, you can TAP the **Skip this step** button to skip logging in to **MyGreatCall**. Just be aware that you will need to log into any of the built-in GreatCall Apps before using them.

Charging the Battery

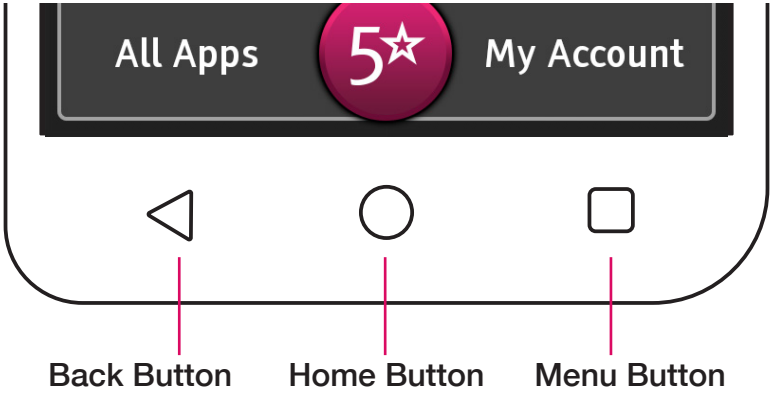
Before using your phone for the first time, it is recommended that you fully charge the battery. A **Wall Charger** is included with your phone.

1. Insert the larger end of the **USB Cable** into the **Wall Charger**.
2. Insert the smaller end of the **USB Cable** into the **USB Connector** located at the bottom of your Jitterbug.
3. Plug the **Wall Charger** into a standard wall outlet.

Navigation Buttons

At the bottom of your Jitterbug you will find three buttons that are used frequently to navigate around your phone.

1. **Back Button** (◁) – This will take you one step back from your last action. This is helpful if you need to revisit a screen you may have accidentally skipped.
2. **Home Button** (◯) – No matter what you're doing, this will take you back to the **Home Screen** on your phone. If you ever get lost, you can press this button to help you get back on track.
3. **Menu Button** (□) – This gives you additional options for the screen you are actively viewing.



ⓘ INFO

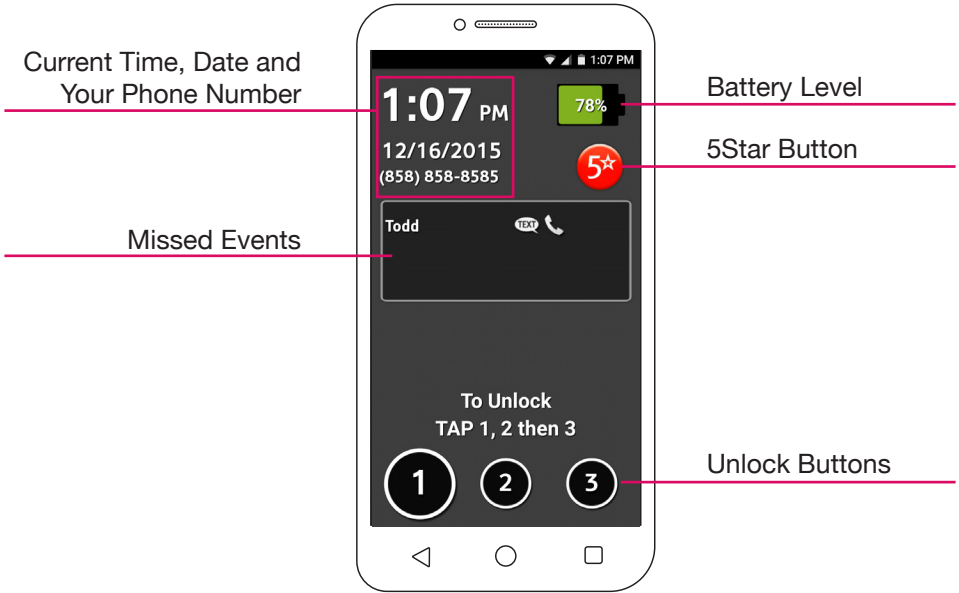
If you get lost while navigating through your phone, just PRESS the **Home Button** (◯)to take you back to the **Home Screen**.

Using the Lock Screen

Your Jitterbug is equipped with a **Lock Screen** that appears when your phone is not in use to prevent accidental dialing.

Lock Screen Features

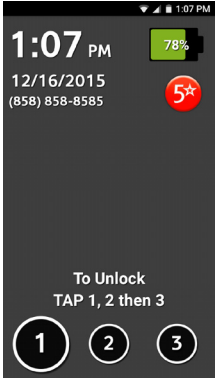
- **Current Time and Date**
- **Your Phone Number**
- **Battery Level** – Displays your current battery charge level.
- **5Star Button** – Get access to help in any unsafe or uncertain situation.
- **Missed Events** – Quickly see if you missed any calls or messages.
- **Unlock Buttons** – Unlocks your phone.

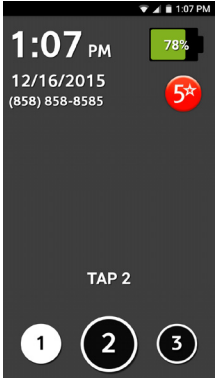

Current Time, Date and Your Phone Number
Missed Events
Battery Level
5Star Button
Unlock Buttons
1:07 PM
78%
1:07 PM
12/16/2015
(858) 858-8585
Todd
TEXT
To Unlock
TAP 1, 2 then 3
1
2
3

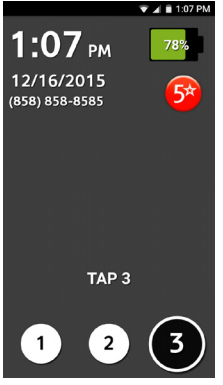
Unlocking Your Jitterbug

If the **Display** is off, you can PRESS the **Power/Lock Button** to display the **Lock Screen**:

At the **Lock Screen**, TAP ①, ②, then ③ in order.



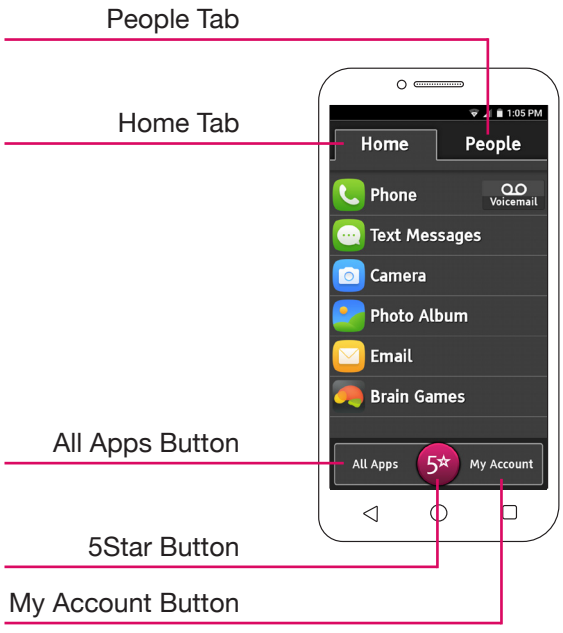




Jitterbug Home Screen

As soon as you unlock your phone for the first time, you will see the Jitterbug **Home Screen**. From this screen you can access all features of your Jitterbug.

The **Home Screen** is organized with two main tabs—**Home** and **People**. It was designed to be simple, so you can easily access apps and contact people that are the most important to you without having to search through numerous icons.



Home Tab

The **Home Tab** displays your most used apps.

People Tab

The **People Tab** was designed to give you easy access to the contacts that are most important to you. Creating a list of your favorite contacts will make dialing friends or family quick and convenient.

All Apps Button

To access your full list of installed **Apps** TAP the **All Apps Button** in the lower left corner of the **Home Tab**. To add any of these **Apps** to your **Home Tab**, PRESS AND HOLD any **App** until the **Add to Favorites** pop-up appears—TAP **OK** to confirm.

My Account Button

In both the **Home Tab** and **People Tab**, you'll see the **My Account Button** at the bottom right corner of the screen. Here you will find tools to help you get started, get help and manage your account.

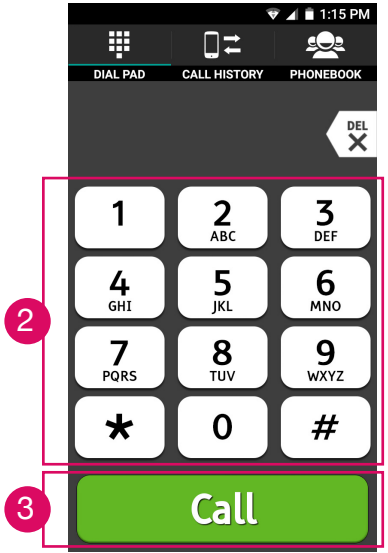
5Star Button

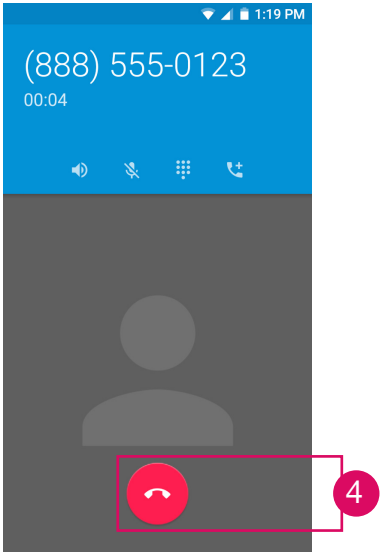
By accessing 5Star Service on your Jitterbug, you'll be immediately connected to a 5Star Agent who will quickly identify you and confirm your location, then carefully assess your situation, using details from your Personal Profile.

Dialing a Number

Making a phone call is easy on your Jitterbug. Make sure you are in an area where cellular service is available. Check that the **Signal Strength Icon** ( ) in the **Status Bar** is at least partially filled. The more it's filled, the stronger your cellular connection will be.

1. TAP the **Phone App** ( ) on the **Home Tab** screen.
2. Using the **Dial Pad**, enter the phone number you would like to call. If you make a mistake, TAP the **Delete Button** ( ) to make any corrections.
3. TAP the green **Call Button** ( )to place the call.
4. When you're ready to end your call, TAP the red **End Call Button** ( )


1:15 PM
DIAL PAD
CALL HISTORY
PHONEBOOK
DEL
1
2 ABC
3 DEF
4 GHI
5 JKL
6 MNO
7 PQRS
8 TUV
9 WXYZ
*
0
#
Call
2
3

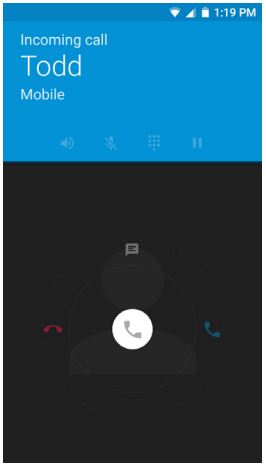

1:19 PM
(888) 555-0123
00:04
4

Answering or Ignoring a Call

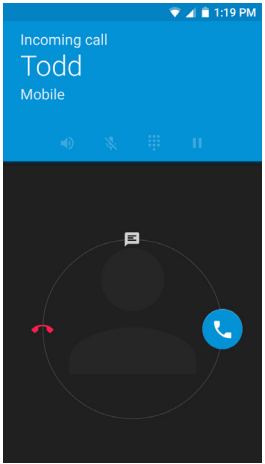
If your phone is locked and you receive an incoming call, a **Caller ID** screen will appear with their phone number (or contact name if they are saved in your contact list) with a white **Phone Button** ( ) appearing in the middle of the screen.

- **To answer:** PRESS AND HOLD the white **Phone Button** ( ) and DRAG it to the right. Keep DRAGGING your finger to the right until you see a blue phone icon appear and lift your finger.
- **To ignore:** PRESS AND HOLD the white **Phone Button** ( ) and DRAG it to the left. Keep DRAGGING your finger to the left until you see a red phone icon appear and lift your finger.

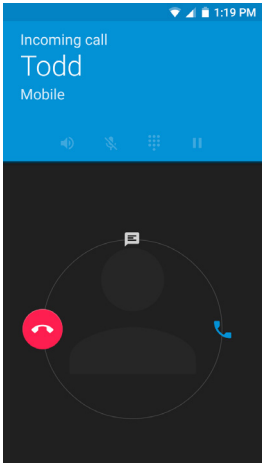
Incoming Call While Locked



PRESS AND HOLD the white **Phone Button** and DRAG right to answer or left to ignore.



To answer, keep DRAGGING your finger to the right until a blue phone icon appears and lift your finger.



To ignore, keep DRAGGING your finger to the left until a red phone icon appears and lift your finger.

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